



# TWIN VALLEY

## TERMINATION & SURVIVING OBLIGATIONS

Either party may terminate service at any time without cause by providing the other party with no less than twenty- four (24) hours written notice of such termination. In the event of termination by you, you must notify the Company by telephone or by a non-electronic written submission. Email submissions shall not constitute effective notice. The Company may notify you of termination by electronic or other means. You expressly agree that upon termination: (i) You will pay the Company in full for your use of any Equipment and Service up to the later of the effective date of termination of this Agreement or the date on which the Service and any Equipment have been disconnected and returned to the Company; (ii) you will permit the Company to access the Premises at a reasonable time to remove any Equipment and other material provided by the Company; (iii) you will ensure the immediate return of any Equipment to the Company and you will return or destroy all copies of any software provided to you pursuant to this Agreement; and (iv) the Company is authorized to delete any files, programs, data and email messages associated with such account.

<https://www.twinvalley.com/wp-content/uploads/2023/05/TVT-Termination-Policy-0719.pdf>